**Ideation Phase**

**Define the Problem Statements**

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| Date | 19 September 2022 |
| Team ID | PNT2022TMID06091 |
| Project Name | A Novel method for handwritten digit recognition system |
| Maximum Marks | 2 Marks |

**Customer Problem Statement:**

* I am a person who collects and delivers postal mails. I’m trying to sort the mail into related addresses but manual methods leads to mistakes in sorting because of handwritten post codes and addresses which make me feel guilty of wrong delivery of postal mail.
* I am a person who wants to know the prescribed medicines. I’m trying to know the medicine names suggested by the doctor but I am unable to read and understand because of handwritten doctor’s prescription which makes me feel frustrated.

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| **Problem Statement (PS)** | **Iam (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | A person who collects and delivers postal mails | Sort the mail into related addresses | Manual methods leads to mistakes in sorting | Of handwritten post codes and addresses | Guilty of wrong delivery of postal mail. |
| PS-2 | A person who wants to know the prescribed medicines | Know the medicine names suggested by the doctor | I am unable to read and understand | Of handwritten doctor’s prescription | Frustrated |